NIPPER OmniSight
BY TITANIA

OmniSight Integration Schedule

Version 1.1

[DOCUMENT CLASSIFICATION: CONFIDENTIAL]

OmniSight Integration Schedule

This Integration Schedule forms part of your Agreement with Titania Ltd ("**Titania**"). It applies alongside the End User License Agreement ("**EULA**") and the Order that identifies your organization as the licensee ("**Licensee**") and sets out the terms that apply if and to the extent that Titania provides integration-related Professional Services as part of the relevant Nipper OmniSight License Tier.

Titania provides the relevant Integration Services to help enable the Software to operate within the Licensee's technical environment and to support connectivity with specified Third-Party Systems. This Integration Schedule describes the general framework under which the Integration Services are provided, including the responsibilities of each Party and the assumptions and limitations that apply.

Titania may update this Integration Schedule from time to time to reflect changes in the Software, supported integrations, technical requirements, or the processes and technologies used to deliver Integration Services.

1. Definitions

The definitions used in this Integration Schedule are set out below. Any term not defined here will have the meaning given elsewhere in the EULA:

"**Asset Discovery**" means the process of actively scanning specified network segments carried out by the Sensors to identify assets present on the network and information about them, providing visibility of the network environment.

"**CMDB**" means a configuration management database, which includes a central repository used to store and manage information about an organization's IT environment, including its Configurations and their relationships, for the purposes of configuration management.

"**Configuration Collection**" means the process of extracting the running configurations from the selected Devices carried out by the Sensors to populate a Licensee CMDB, Licensee Repository or the OmniSight Repository.

"**Integration Services**" means integration-related Professional Services provided by Titania to configure and enable Supported Integrations between the Software and identified Third-Party Systems, in accordance with this Integration Schedule and the applicable Order.

"**OmniSight Repository**" means the temporary storage location within Nipper OmniSight used to store Configurations uploaded by the Licensee or obtained through Configuration Collection, for the data retention period specified by the Licensee.

"**OVA**" means an open virtual appliance; a virtual machine image used for provisioning virtual machines. Titania's OVA has a pre-installed Linux-based operating system and is intended for deployment on supported virtualization platforms hosted on Windows or Linux systems, in line with Titania's technical requirements set out in the Documentation.

"**Read-Only Synchronization**" means a method of integration by which the Software ingests or references data from a Third-Party System without modifying, writing to, controlling, or administering that system.

"**Readiness Checklist**" means the support Document that sets out the pre-requisites and necessary preparations the Licensee must have in place prior to installation and integration of the Software. This checklist typically includes technical, operational, and organizational requirements, such as access to relevant Third-Party Systems, environments, credentials, APIs, and technical documentation, that must be satisfied to ensure a smooth and successful implementation and integration process.

"**Readiness Script**" means a bash script run prior to installation to check and verify that Supported Integrations are correctly configured, reachable, and communicating as expected, and to confirm the presence of all necessary pre-requisite packages.

"**Read/Write Synchronization**" means a method of integration by which the Software exchanges data with a Third-Party System, including by reading data from and writing data to that system.

"**Repository**" means a storage location used to house Configurations and related records, which may also include a securely authenticated application programming interface (API) and appropriate access controls.

"**Sensor**" means a lightweight application deployed within the Licensee's systems or

environment that performs automated network operations and collects and transmits information to the Software via registration with the Sensor Management.

"**Sensor Management**" means the OmniSight feature supplied by Titania as part of the Software (where included within the applicable License Tier) that facilitates the deployment, registration and management of Sensors for Asset Discovery and Configuration Collection.

"**SIEM**" means a security information and event management cybersecurity solution used to centralize, aggregate, and analyze log data and security events generated within an organization's IT environment for monitoring and analysis purposes.

"**SIEM Forwarding**" means the transmission of selected Outputs from the Software to a SIEM, in a format supported by the applicable integration, for monitoring or operational visibility purposes.

"**Supported Integrations**" means the integration interfaces made available by Titania that enable the Software to exchange configuration related data with specified Third-Party Systems, including CMDBs, Repositories, and SIEM platforms, as described in the applicable Order.

"**Third-Party Systems**" means any systems, platforms, applications, services, software, hardware, databases, tools, or infrastructure that are not owned, operated, or controlled by Titania, including (without limitation) CMDBs, Repositories, SIEM platforms, virtualization platforms, device management interfaces and cloud or on-premise hosting environments used by or on behalf of the Licensee.

2. Delivery of Integration Services

2.1. **Applicability.** Integration Services are available solely as specified in the relevant Order and are contingent upon the Licensee's purchase of a Nipper OmniSight License Tier that provides integration functionality.

2.2. **Description of Integration Services**. Titania will provide configuration and enablement support to help connect the Software with specified Third-Party Systems through Supported Integrations in accordance with this Integration Schedule, the applicable License Tier, the Readiness Checklist, and the Documentation. Depending on the applicable Order, Integration Services may include:

a) support for deployment of the Software using an OVA-based or other supported deployment model;
b) assistance with enabling Supported Integrations to Third-Party Systems such as CMDBs, Repositories, or SIEM platforms;
c) guidance on validating that integration prerequisites have been met and that relevant connectivity has been established; and
d) support with initial verification that Supported Integrations are operating in accordance with the Documentation.

2.3. **Scope of Enablement**. Integration Services are provided on an enablement basis only and do not include the design, procurement, configuration, operation, or ongoing management of the Licensee's infrastructure, networks, security controls, or Third-Party Systems.

2.4. **Readiness and Pre-Deployment Activities**. As part of the delivery of the Integration Services, Titania shall provide the Licensee with a Readiness Checklist, which sets out the pre-requisites and preparations required prior to installation and integration of the Software.

2.5. **Provision of the OVA**. Unless otherwise agreed in the Order, Titania shall provide the Licensee with access to the relevant OVA and associated deployment artefacts required to support installation and initial configuration of the Software, in accordance with the Documentation.

2.6. **Kick-Off & Coordination**. Titania will coordinate with the Licensee to support delivery of the Integration Services, which may include participation in kick-off or alignment meetings and reasonable ongoing coordination during deployment, as agreed between the Parties. Integration Services do not include dedicated project management or on-site delivery unless expressly stated in the applicable Order or a Statement of Work.

2.7. **Training & Knowledge Transfer.** Integration Services may include limited knowledge transfer or guidance relating to installation, configuration, or use of Supported Integrations, as described in the Documentation or otherwise agreed between the Parties. Unless expressly stated in the applicable Order or an additional Statement of Work, Integration Services do not include:

a) formal training services, certification, or role-based enablement; or
b) guidance or training on any Third-Party Systems.

2.8. **Timing & Scheduling**. Integration Services will be scheduled subject to Titania's availability and mutual agreement between the Parties. Any indicative timelines communicated by Titania are for planning purposes only and do not constitute a commitment to achieve deployment or go-live by a specific date.

3. Collection & Transfer of Data & Information

3.1. **Access to Data & Information**. The Licensee is responsible for ensuring that the Software has access to all relevant Configurations and other data or information required for use within the Software. Depending on the applicable License Tier, deployment model, and the Supported Integrations specified in the relevant Order, such data or information may be obtained by the Software in one or more of the ways described in clauses 3.2 and 3.3.

3.2. **CMDB or Repository Integration**. Where the Software is integrated with a Licensee CMDB or Repository, Configurations and other relevant data or information may be transferred from that Third-Party System to the Software via Supported Integrations using Read-Only Synchronization.

3.3. **Configuration Collection**. Where the Licensee has access to the Sensor Management feature with Configuration Collection enabled, Configurations and other relevant data or information may be collected from the Licensee's environment using Sensors. In these circumstances, such data or information is extracted by the Sensor and received and processed by the Software and stored in accordance with clause 3.4.

3.4. **Configuration Storage & Management**. Depending on the applicable License Tier, Configurations extracted via Configuration Collection may either:

a) be stored within the OmniSight Repository for the data retention period specified by the Licensee; and/or
b) transferred to a Licensee CMDB or Repository via a Supported Integration with Read / Write Synchronization for ongoing storage and management.

3.5. **Use of the OmniSight Repository**. The OmniSight Repository is designed to provide a temporary storage solution to enable the use of the Software only and is not intended to replace a Repository, CMDB or other long-term storage or back-up solution.

3.6. **Asset Discovery**. Where the Licensee has access to the Sensor Management feature with Asset Discovery enabled, the Licensee may schedule scans of its network segments and ports to identify relevant assets within the Licensee's environment.

3.7. **Network Traffic**. The Licensee acknowledges that Asset Discovery scanning generates network traffic which may affect network bandwidth, availability or performance. The Licensee is responsible for configuring and scheduling Asset Discovery appropriately via Sensor Management, having regard to its network environment and operational requirements. Titania will not be liable for any network degradation, interruption or other operational impact arising from the operation of Asset Discovery in accordance with the Licensee's configuration or scheduling.

3.8. **SIEM & Platform Integrations**. When the Software is integrated with a SIEM or another cybersecurity platform, its Outputs may be transmitted to the appropriate Third-Party System via SIEM Forwarding, utilizing Supported Integrations.

3.9. **Responsibility for Data & Information**. Titania does not control, verify, modify, or validate the content of any Configurations or other data or information obtained from Third-Party Systems or collected from the Licensee's environment via Sensors. The method by which Configurations are obtained does not alter the Licensee's responsibilities under this Integration Schedule or Titania's provision of Integration Services on an enablement basis only.

4. Licensee Responsibilities & Dependencies

4.1. **Licensee Responsibilities**. The Licensee acknowledges that the provision of Integration Services is dependent on the Licensee meeting its own integration responsibilities. Without limitation, the Licensee shall:

a) assign appropriately skilled personnel to engage with Titania and to support integration-related activities;
b) ensure that its systems, networks, and environments meet any technical, security, or architectural requirements set out in the Readiness Checklists or otherwise notified by Titania from time to time;
c) ensure that all pre-requisites identified in the Readiness Checklist have been met prior to installation and integration of the Software, including the availability of Configurations and other relevant data as outlined in clause 3.1;
d) following completion of actions identified in the Readiness Checklist, run the Readiness Script on the Third-Party Systems and provide the output as evidence to Titania to confirm connectivity;
e) ensure that all Third-Party Systems are properly configured, licensed, and supported by the relevant third-party providers;
f) comply with all Applicable Laws, security policies, and internal approval requirements relevant to the integration of the Software with Third-Party Systems; and
g) notify Titania promptly if any material change occurs that may affect continued compliance with the requirements set out in this clause 4.1.

4.2. **Reliance on Third-Party Systems**. The Licensee acknowledges that Integration Services rely on the availability, performance, configuration, and behavior of Third-Party Systems that are not owned or controlled by Titania. Titania does not warrant, and shall have no responsibility for:

a) the availability, performance, security, or integrity of any Third-Party Systems;
b) changes to Third-Party Systems (including configuration changes, API changes, version upgrades, or access restrictions) that affect the operation of any Supported Integration; or
c) delays, failures, or limitations in Integration Services resulting from Third-Party Systems or from actions or omissions of the Licensee or any third party.

4.3. **Licensee Environment**. Except as expressly agreed in writing, Titania does not assume control over the Licensee's environments, infrastructure, or Third-Party Systems. Integration Services do not include responsibility for:

a) managing or operating the Licensee's infrastructure or Third-Party Systems;
b) validating the accuracy, completeness, or quality of data held in Third-Party Systems; or
c) remediating configuration issues or operational issues outside the Software.

4.4. **Co-operation**. Titania shall not be responsible or liable for any failure, delay, or limitation in the provision of Integration Services caused by the Licensee's failure to meet its obligations under this Integration Schedule, including those set out in clause 4.1.

4.5. **Failure to Meet Requirements**. Where the Licensee has materially failed to meet such obligations and, following written notice from Titania, has not remedied that failure within a reasonable period or has otherwise failed to co-operate to such an extent that delivery of the Integration Services is no longer reasonably possible, Titania may suspend, defer, or terminate the affected Integration Services in accordance with the EULA.

5. Ongoing Support

5.1. **Support**. During the Term, Titania will provide reasonable support in relation to the operation of Supported Integrations in accordance with the Standard Support Schedule and Documentation.

5.2. **Material Changes**. Any material changes to the Licensee's environment, Third-Party Systems, deployment model, or integration requirements (including re-integration, migration, or enablement of additional Supported Integrations) may require additional Professional Services and shall be subject to separate scoping and agreement in a Statement of Work.